



ONLINE POSTBANK UGANDA LTD REGISTRATION FORM

Internet Banking Mobile Phone Banking

LEVEL OF TRANSACTION (Corporate customer only)

1. Filer Verifier Authoriser

TERMS OF SERVICE (TERMS & CONDITIONS): ONLINE SBI

General Information:

1. You should register for 'OnlinePBU' with any of the Postbank Branches branch .
2. Normally OnlinePBU services will be activated after receipt of a system generated email contain the details for activation
3. We invite you to visit your account on the site frequently for transacting business or viewing account balances.
If you believe that any information relating to your account has a discrepancy, please bring it to the notice of the branch by e-mail or letter immediately.
4. all account holders are entitled to register, as users of 'OnlinePBU';
(To begin with the services will be extended only to single and Corporate accounts only).
5. Only the registered accounts can be viewed for the balances and any other transactions'.

SECURITY:

1. The system will automatically assign the user-id which is the email provided and a password which will be changed at the first log on.
2. The Password generated by the system must be replaced by a password of customer's choice at the time of first log-on. This is mandatory.
3. Bank will make reasonable use of available technology to ensure security and to prevent unauthorised access to any of these services. The 'OnlinePBU service is VERISIGN certified which guarantees, that it is a secure site. It means that
 - You are dealing with PostBank at that moment.
 - The two-way communication is secured with 128-bit SSL encryption technology, which ensures the confidentiality of the data during transmission.
4. You may access 'OnlinePBU' from anywhere anytime. However, as a matter of precaution, customers may avoid using PCs with public access.
5. In case of password loss please immediately inform the branch manager.

BANK'S TERMS:

1. All requests received from customers are logged for backend fulfilment and are effective from the time they are recorded at the branch.
2. Rules and regulations applicable to normal banking transactions in Uganda will be applicable for the transactions executed through this site.
3. The OnlinePBU service cannot be claimed as a right.
The bank may also convert this into a discretionary service anytime.
4. Dispute between the customer and the Bank in this service is subject to the jurisdiction of the courts in the Republic of Uganda and governed by the laws prevailing in Uganda.
5. The Bank reserves the right to modify the services offered or the Terms of Service (Terms & Conditions) of 'OnlinePBU'. The changes will be notified to the customers through a notification on the Site.



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CUSTOMER'S OBLIGATIONS:

1. The customer has an obligation to maintain secrecy in regard to Username & Password registered with the Bank.
The bank presupposes that login using valid Username and Password is a valid session initiated by none other than the customer.
2. Transaction executed through a valid session will be construed by SBI to have emanated from the registered customer and will be binding on him/her.
3. The customer will not attempt or permit others to attempt accessing the 'OnlinePBU' through any unlawful means.

DO'S & DONT'S:

1. The customer should keep his/her User ID and password strictly confidential and should not divulge the same to any other person. Any loss sustained by the customer due to non-compliance of this condition will be at his/her own risk and responsibility and the Bank will not be liable for the same in any manner.
2. The customer is free to choose a password of his/her own for Online PBU services. As a precaution a password that is generic in nature, guessable or inferable personal data such as name, address, telephone number, driving license, date of birth etc. is best avoided. Similarly it is a good practice to commit the password to memory rather than writing it down somewhere.
3. It may not be safe to leave the computer unattended during a valid session.
This might give access to your account information to others.

I have read the provisions contained in the "Terms of Service (Terms & Conditions) document" of "OnlinePBU" and accept them. I agree that the transactions executed over OnlinePBU under my Username and Password will be binding on me.

Customer's Signature:

Date:

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For Office use only

OFFICER

AUTHORISER

Name:

Name:

Signature:

Signature:

Date:

Date: